

# LATHAM® Safety Cover Warranty

The manufacturer warrants to the original retail purchaser, that if a Latham Pool Products Safety Cover swimming pool cover shall fail due to a separation of sewn joints within the number of years based on the warranty schedule below, from the date of original purchase, and your purchase has been registered within thirty (30) days either by completing, signing and returning the attached warranty card to the manufacturer or through our website at [www.yourpoolwarranty.com](http://www.yourpoolwarranty.com). This warranty shall be void unless the attached card or electronic registration has been completed and sent to the manufacturer within thirty (30) days of original purchase.

During the first two (2) to five (5) years – depending on the material – from the date of original purchase, there shall be no charge to the purchaser for repair or replacement of a defective Latham Pool Products Safety Cover. The manufacturer will repair any such defect or supply a new safety cover at our discretion, freight prepaid by manufacturer. Thereafter, the purchaser will be charged the prorated percentage of the retail price of the product at the time of replacement or 100% repair cost plus all shipping charges. The purchaser's costs will be based on the length of time from the date of original purchase to the date a warranty claim is made. The following schedule sets forth the percentage rate to be paid by the purchaser:

9000MX™ Max Shade Mesh (25 Year / 5 Full)	
Beginning year one until end of the fifth year . . . . .	n/c
Beginning the sixth year until end of the tenth year . . . . .	50%
Beginning the 11th year until end of the 19th year . . . . .	70%
Beginning the 20th year until end of the 25th year . . . . .	90%
7000MS™ High Shade Mesh (20 Year / 5 Full)	
From the beginning of the first year to the end of the fifth year . . . . .	n/c
From the beginning of the sixth year to the end of the tenth year . . . . .	50%
From the beginning of the 11th year to the end of the 15th year . . . . .	70%
From the beginning of the 16th year to the end of the 20th year . . . . .	90%
5000M™ Standard Mesh (15 Year / 3 Full)	
From the beginning of the first year to the end of the third year . . . . .	n/c
From the beginning of the fourth year to the end of the eighth year . . . . .	50%
From the beginning of the ninth year to the end of the 11th year . . . . .	70%
From the beginning of the 12th year to the end of the 15th year . . . . .	90%
1000V™ Heavy Duty Solid Vinyl (15 Year / 3 Full)	
From the beginning of the first year to the end of the third year . . . . .	n/c
From the beginning of the fourth year to the end of the eighth year . . . . .	50%
From the beginning of the ninth year to the end of the 11th year . . . . .	70%
From the beginning of the 12th year to the end of the 15th year . . . . .	90%
500P™ Lite Duty Solid Vinyl (12 Year / 2 Full)	
From the beginning of the first year to the end of the second year . . . . .	n/c
From the beginning of the third year to the end of the fifth year . . . . .	50%
From the beginning of the sixth year to the end of the eighth year . . . . .	70%
From the beginning of the ninth year to the end of the 12th year . . . . .	90%

This warranty is subject to the following additional terms and conditions:

The purchaser must make any claim for warranty coverage as instructed on the reverse side of this warranty. Upon review of such claim, the manufacturer may instruct the purchaser to return the safety cover, freight prepaid, or send photographs of the defective cover, postage prepaid, to 787 Watervliet Shaker Road, Latham, NY 12110. Upon inspection of the return, the purchaser will be informed as soon as possible as to the disposition of the claim.

This warranty relates only to manufacturing defects and does not cover discoloration, damage or failure resulting from other causes, including, but not limited to, acts of God, misuse or abuse, improper maintenance, accident, consumer negligence, design alteration, fire, ice, exposure to excessive heat or cold, water loss, or improper assembly or installation, frayed straps or damaged hardware due to excessive load on cover (i.e. snow, water, walking on cover), material breakdown due to sun degradation, mildew, and natural aging.

The manufacturer shall not be responsible for labor charges or any additional costs from related damage that may occur. The manufacturer shall not be responsible for the cost of removal or replacement of the product under warranty, nor for any other expenses or damages that might be incurred as the result of such removal or replacement. The purchaser shall pay the cost of any return freight after the third or fifth year (see warranty schedule) of this warranty as well as any installation costs.

ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY IN THOSE STATES.

UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES FOR LOSS OF USE OF POOL, INJURY TO, OR DEATH OF, ANY PERSON, OR DAMAGE TO PROPERTY, AND ANY CLAIMS THEREFOR ARE HEREBY SPECIFICALLY DISCLAIMED AND EXCLUDED. SOME STATES DO NOT ALLOW THE EXCLUSION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE ABOVE LIMITATION MAY NOT APPLY IN THOSE STATES.

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

No representative of the manufacturer or any of its agents, distributors, or dealers has any authority to alter in any manner the terms of this warranty.

The manufacturer is not responsible for any undertaking, representation or warranty by any other person beyond those expressly set forth in this warranty certificate. The term of this warranty shall not create or extend any statute of limitations or other time limitation of any kind. By registering this warranty, you confirm you have read and understand the conditions of this warranty. It is the purchaser's responsibility to follow all safety instructions provided with the Latham Pool Products Safety Cover product and to educate all users of the product as to its safe and proper use. At no time should anyone intentionally walk onto the cover.

Latham Pool Products Safety Cover  
Warranty Department  
787 Watervliet Shaker Road  
Latham, NY 12110

1-888-MYPOOL2 (1-888-697-6652) | [www.yourpoolwarranty.com](http://www.yourpoolwarranty.com)

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## LATHAM WARRANTY REGISTRATION – The Latham Pool Products Warranty shall be void unless registration is completed within thirty (30) days either through our website at [www.yourpoolwarranty.com](http://www.yourpoolwarranty.com) or by completing, signing and returning this card.

PURCHASER'S NAME _____ ADDRESS where liner is installed. _____ E-MAIL ADDRESS ( ) Please e-mail me reminders for factory recommended maintenance _____ CITY, STATE & ZIP _____ POOL MODEL & SIZE _____	PURCHASED FROM _____ ADDRESS _____ STOCK NO. _____ COVER SERIAL NO. _____ DATE INSTALLED _____	INSTALLED BY (check one): <input type="checkbox"/> Dealer <input type="checkbox"/> Consumer purchaser <input type="checkbox"/> Private installer  <b>IMPORTANT! PLEASE READ &amp; SIGN</b> I have received and reviewed the Owner's Operating and Safety information package. _____ Owner's Signature _____ Date
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# **LATHAM® Safety Cover Warranty**

## **HOW TO FILE A SAFETY COVER WARRANTY CLAIM**

All necessary warranty and care information is enclosed with each safety cover. It is the retailer's responsibility to present this information to the purchaser.

**It is very important to complete and return the Latham Pool Products Safety Cover warranty card within the first 30 days following installation of the safety cover.** Doing so validates your acceptance of the product and its instructions for use and care. It also registers your ownership and simplifies claims processing in the unlikely event that type of assistance is needed. Please follow these easy steps when contacting us:

- 1) If any problems should occur within the first two to five years (see warranty schedule) of the date your product is installed, please contact the retail seller of the Latham Pool Products Safety Cover swimming pool cover. If a manufacturing defect is the cause of a product failure, the seller of the product is responsible for contacting the distributor from whom the safety cover was purchased. Instruction will be provided to the seller as to the process by which the product will be repaired or replaced. *Please do not contact the Latham Pool Products Safety Cover Warranty Department if the safety cover has been in use less than two to five years (see warranty schedule).*
- 2) After the second to fifth year (see warranty schedule), the purchaser of the product is responsible for contacting Latham Pool Products Safety Cover manufacturer directly. Our Warranty Department can be reached at 1-888-697-6652. Please have available the safety cover serial number. The safety cover serial number is located at the bottom right corner of your portion of the written warranty. It is the eleven-digit number beneath the bar code. If the written warranty is misplaced or has not been given to you, the serial number can also be found on the white WARNING tag that is sewn to the safety cover. Read and record the serial number prior to contacting Latham Pool Products Safety Cover manufacturer.
- 3) A Warranty Service representative will ask for a claimant's name, address, phone number, product serial number, the date it was installed, the business name of the product seller and a description of the claimed defect. A claim number will be assigned. Please record and save the claim number. The Warranty Service representative may require the original seller/installer to inspect the product to verify the cause of the failure. The representative may also ask for digital or paper photographs of the area suspected of being defective. In either case, the appropriate mailing address will be provided. Upon review, the purchaser will be informed as soon as possible as to the disposition of the claim.
- 4) Latham Pool Products Safety Cover will not be responsible for costs related to labor, removal, repair, replacement, or shipping. Taxes will be applied to each sale in the requiring states.
- 5) Latham Pool Products Safety Cover reserves the right to change its warranty claim filing instructions and procedures from time to time. Please contact your authorized Latham Pool Products Safety Cover retailer for the latest instructions that apply to your warranty claim.

**Register your  
warranty online at  
[yourpoolwarranty.com](http://yourpoolwarranty.com)**

Place  
Stamp  
Here

Latham Pool Products Safety Cover  
Warranty Department  
787 Watervliet Shaker Road  
Latham, NY 12110