



**Latham Pool Products, Inc.
25 YEAR LIMITED STEEL WALL SYSTEM WARRANTY**

Latham Pool Products, Inc. warrants to the original retail consumer purchaser for a period of twenty-five (25) years from date of purchase that if a Latham Steel Wall System, including all panels, vinyl over steel steps and bench products shall fail due to a manufacturing defect, and the panel is part of a complete Latham Steel Pool System, including walls, braces, coping, step and liner, and the purchase has been registered within thirty (30) days of installation either by completing, signing and returning the attached warranty card to *Latham Pool Products, Inc.* or through our Web site at www.your-poolwarranty.com, *Latham Pool Products, Inc.* will either repair any such defect or supply a new part F.O.B. Latham, NY. This warranty shall be void unless the attached card or electronic registration has been completed and sent to *Latham Pool Products, Inc.* within thirty (30) days of installation. Latham reserves the right to substitute similar or like replacement panels/parts as required.

This warranty is subject to the following additional terms and conditions:

Latham Pool Products, Inc. swimming pool panels are intended for use in residential swimming pools only. The purchaser must make any claim for warranty coverage as instructed on the reverse side of this warranty. The purchaser may be required to have the product inspected by an installer and/or provide photographic representation of the defective portion of the wall panel. Upon inspection of all related reports and/or photographs, the purchaser will be informed as soon as possible as to the disposition of the claim.

This limited warranty covers only the steel pool system panels and components including vinyl over steel steps and benches manufactured by *Latham Pool Products, Inc.* All accessories such as pumps, filters, motors, coping, skimmers, wall fittings, heaters, slides, ladders or other accessories are specifically excluded from this limited warranty and are covered only by the warranty, if any, of the manufacturer of such accessory. This warranty relates only to manufacturing defects and does not cover rust, corrosion, discoloration, damage or failure resulting from other causes, including, but not limited to, acts of God, misuse or abuse, improper maintenance, accident, consumer negligence, design alteration, fire, ice, exposure to excessive heat or cold, water loss, improper assembly or installation.

Latham Pool Products, Inc. shall not be responsible for labor charges or any additional costs from related damage that may occur. *Latham Pool Products, Inc.* shall not be responsible for the cost of removal or replacement of the product under warranty, nor for any other expenses or damages that might be incurred as the result of such removal or replacement.

ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

UNDER NO CIRCUMSTANCES SHALL *Latham Pool Products, Inc.*, BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES FOR LOSS OF USE OF POOL, INJURY TO, OR DEATH OF, ANY PERSON, OR DAMAGE TO PROPERTY, AND ANY CLAIMS THEREFORE ARE HEREBY SPECIFICALLY DISCLAIMED AND EXCLUDED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

No representative of *Latham Pool Products, Inc.* or any of its agents, distributors, or dealers has any authority to alter in any manner the terms of this warranty. Your dealer, builder or contractor is an independent business owner and not an employee of *Latham Pool Products, Inc.* *Latham Pool Products, Inc.* is not responsible for any undertaking, representation or warranty by any other person beyond those expressly set forth in this warranty certificate.

The term of this warranty shall not create or extend any statute of limitations or other time limitation of any kind.

By registering this warranty, you confirm you have read and understand the conditions of this warranty.

Latham Pool Products, Inc.
787 Watervliet-Shaker Rd.
Latham, NY 12110
888-MYPOOL2 (888-697-6652)

Register your warranty at www.yourpoolwarranty.com

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Warranty Registration – STEEL WALL PANEL SYSTEM

Warranty shall be void unless this card is completed, signed and returned within thirty (30) days.

PURCHASER'S NAME	POOL MODEL & SIZE	Important!! Please Read And Sign I have received and reviewed the Owner's Operating and Safety information package which contains: 1. Safety Letter 2. NSPI Safety Tips and Information 3. Swimming Safety Tips Sign 4. Operating Manual 5. "No Diving" Signs and Instructions
	STOCK NO.	
ADDRESS	LINER SERIAL NO.	Owner's Signature
CITY, STATE & ZIP	DATE INSTALLED	
PURCHASED FROM	INSTALLED BY (check one):	Date
ADDRESS	<input type="checkbox"/> Dealer <input type="checkbox"/> Consumer purchaser	
	<input type="checkbox"/> Private Installer	





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HOW TO FILE A CLAIM

All necessary warranty and care information is enclosed with each panel system. It is the retailer's responsibility to present this information to the purchaser.

It is very important to complete and return the Latham warranty card within the first 30 days following installation of a new panel system. Our web site, www.yourpoolwarranty.com, may also be used to register a warranty. Doing so validates your acceptance of the product and its instructions for use and care. It also registers your ownership and simplifies claims processing in the unlikely event you may need that type of assistance. Please follow these easy steps when contacting us:

- 1) If you believe you have a warranty claim, please contact the retail seller of the *Latham Pool Products, Inc.*, steel panel system. The seller or their designee should assess the product and report its findings to Warranty Service at *Latham Pool Products, Inc.* If you have not received a response to your claim within 3 weeks of the date you first contacted your seller about your warranty claim, please call our Warranty Service department toll-free at 888-MYPOOL2 (888-697-6652).
- 2) A Warranty service representative will ask for a claimant's name, address, phone number, the date the panel system was installed, the business name of the product seller and a description of the claimed defect. A claim number will be assigned. Please record and save the claim number. The Warranty Service representative may require the original seller/installer to inspect the product to verify the cause of the failure. The representative may also ask for digital or paper photographs of the area suspected of being defective and/or the return of the defective wall panel. In either case, the appropriate mailing address will be provided.
- 3) Upon review, the purchaser will be informed as soon as possible as to the disposition of the claim.
- 4) *Latham Pool Products, Inc.* reserves the right to change its warranty claim filing instructions and procedures from time to time. Please contact your authorized Latham Steel Wall Panel retailer for the latest instructions that apply to your warranty claim.

Yourpoolwarranty.com



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Place
Stamp
Here

Latham Pool Products, Inc.
787 Watervliet-Shaker Rd.
Latham, NY 12110

